Make a good call. **DIGI**

Holiday Plans in the European Union?

Below you can find useful information on local emergency numbers to call when abroad. (The 112 number remains valid in all EU countries).

COUNTRY	MEANS OF ACCESS	NUMBER AND +	DESCRIPTION	DOWNLOAD LINK	ADDITIONAL INFORMATION
Austria	Emergency calls (voice)	112	European emergency number (Po- lice)		Emergency calls to 112 (free i are received at Emergency N tion Centres by emergency o tors who are in charge of the sification of the call and who a parallel dispatch to the m propriate energency serices.
Austria	Emergency calls (voice)	122	Fire brigade		
Austria	Emergency calls (voice)	144	Ambulance		
Austria	Emergency calls (voice)	140	Mountain rescue		
Austria	Emergency applications	App -112	European emergency number (Po- lice)		
Austria	Emergency applications	App - 122	Fire brigade		
Austria	Emergency applications	App - 144	Ambulance		
Austria	Emergency applications	Арр - 140	Mountain rescue		
Austria	Messaging	Message	Text based emergency call	https://app.dec112.at/	
Bulgaria	Emergency applications	App	Mobile application for Android platform	https://play.google.com/store/ apps/details?id=bg.mvr.help112	The service is free of charge to citizens. The application pro- Bulgarian and foreign citizer hearing and/or speech disable on the territory of the Republe Bulgaria a quick and easy a to the 112 Emergency number necessary that the users reg into the application by follow the registration steps. Once gistration is active, the users sign in the application, and i of emergency to make a cont (establish a chat session) wit operator of the 112 Emergence ber.



Bulgaria	Emergency applications	App
Bulgaria	Emergency applications	App
Croatia	Messaging	Message
Croatia	Emergency Calls (Voice)	112
Cyprus	Emergency calls (voice)	112
Czechia	Messaging	Message
Czechia	Emergency calls (voice)	112

Mobile application for iOS plat- form	https://apps.apple.com/bg/ ap- p/112-bulgaria/id1450618524	The service is free of charge citizens. The application pro Bulgarian and foreign citize hearing and/or speech disat on the territory of the Reput Bulgaria a quick and easy of to the 112 Emergency number necessary that the users reg into the application by follo the registration steps. Once gistration is active, the user sign in the application, and of emergency to make a cor (establish a chat session) w operator of the 112 Emergency ber.
Mobile application for a web based web browser application for statio- nary and mobile computers.	https://112.mvr.bg/#/sign-in	The service is free of charge citizens. The application pro Bulgarian and foreign citize hearing and/or speech disate on the territory of the Reput Bulgaria a quick and easy of to the 112 Emergency number necessary that the users reg into the application by follo the registration steps. Once gistration is active, the user sign in the application, and of emergency to make a cor (establish a chat session) w operator of the 112 Emergency ber.
Emergency SMS for roaming end- users are available on a dedicated long number (+385 98 8100 112)		Emergency SMS for end-user ming are available provided outgoing SMS are not blocked the service provider for object technical reasons and a SIM inserted in the end device.
European Emergency Number		Emergency calls to 112 (free are received at Emergency N tion Centres by emergency of tors who are in charge of the sification of the call and wh a parallel dispatch to the m propriate energency serices.
European emergency number (Po- lice, Ambulance and Fire Depart- ment)		
Emergency SMS for roaming end- users are available on a dedicated long number. (+420 720 000 112)		

European Emergency Number

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ge for the provides to zens with abilities ublic of y access ber. It is register llowing ce the reers can in case onnection with an ency num-

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ee in EU) y Notificay operathe claswho make e most apes.

Czechia	Emergency calls (voice)	150
Czechia	Emergency calls (voice)	155
Czechia	Emergency calls (voice)	158
Denmark	Messaging	Message
Estoniα	Emergency Calls (Voice)	112
Estonia	Emergency Calls (Voice)	1247
Finland	Emergency applications	Арр
Finland	Messaging	Message

Emergency	y Medical Service (Ambu-
lance)	-
Police	

Long number for persons with disabilities allowing them to text the PSAP instead of calling.

European emergency number

National information telephone nu-

mber: Emergency Centre operates

Emergency calls to 112 (free in EU) are received at Emergency Notification Centres by emergency operators who are in charge of the classification of the call and who make a parallel dispatch to the most appropriate energency serices.

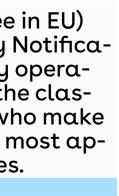
Emergency calls to 112 (free in EU) are received at Emergency Notification Centres by emergency operators who are in charge of the classification of the call and who make a parallel dispatch to the most appropriate energency serices.

The long number is not made public but informed via a handicap organisation upon request. Therefore, while technically usable by roaming customers, the long number is practically not available to roaming customers at present due to the request process and lack of publicity surrounding the long number.

Emergency calls to 112 (free in EU) are received at Emergency Notification Centres by emergency operators who are in charge of the classification of the call and who make a parallel dispatch to the most appropriate energency serices. In addition to 112 domestic numbers, the Emergency Centre has an emergency number 6000112, which can be called from outside Estonia. This short number also has a long

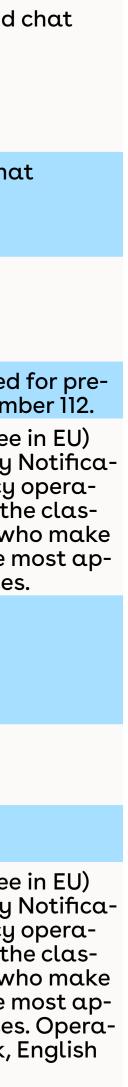
number 6001247 for calling from

24/7, offering information and ad- vice in situations where life, health and property are not at risk.		abroad.
112 Suomi application allows users to make emergency voice calls.	https://play.google.com/store/ apps/details?id=com.CESTEL. FCN- SEMobileAppDroid&hl=es	Android, videocalls
Available for all user groups with Finnish mobile connections, roa- ming access under development	https://apps.apple.com/es/app/ svi- sual/id600574299	Apple, videocall



Finland	Emergency Calls (Voice)	112
France	Emergency applications	Арр
France	Emergency applications	Арр
France	Other	Message
Germany	Emergency Calls (Voice)	110
Germany	Emergency Calls (Voice)	112
Greece	Emergency calls (voice)	112
Hungary	Emergency Calls (Voice)	112
Ireland	Emergency calls (voice)	112

European emergency number	https://play.google.com/ store/ apps/details?id=com. alertcops4.app&pcampaignid=p- campaignidMKT-Other-glo- bal-all-co-prtnr-py-PartBad- ge-Mar2515-1	Android, calls (voice) s and
App voice App messaging App real time text App total conversation	https://apps.apple.com/ es/app/ alertcops-5-0/ id1273718252?ign- itscg=30200&ign-itsct=apps_box	Apple, calls (voice) and cha
App voice App messaging App real time text App total conversation	https://112.fi/en/112-suomiapplica- tion	
real time text total conversation		SMS messages are allowed registered users to the number
National emergency number for emergencies requiring the police		Emergency calls to 112 (free are received at Emergency I tion Centres by emergency tors who are in charge of th sification of the call and wh a parallel dispatch to the m propriate energency serices
European emergency number	https://play.google.com/ store/ apps/details?id=fr. urgence114.ur- gence114&utm_ source=site&pcam- paignid=MKT- Other-global-all-co- prtnr-pyPartBadge-Mar2515-1	Android users
European emergency number. Other emergency numbers are also avai- lable.	https://apps.apple.com/fr/ app/114/ id1437499014	Apple users
European Emergency Number (fire brigade, police, ambulance)	https://www.info.urgence114.fr/	website / browser
European emergency number	https://www.civilprotection.gr/ en/112-emergencycommunica- tions-service	Emergency calls to 112 (free are received at Emergency I tion Centres by emergency of tors who are in charge of the sification of the call and wh a parallel dispatch to the m propriate energency serices tors answer calls in Greek, E and French



Latvia	Emergency applications	App
Latvia	Messaging	Message
Latvia	Relay services	Message
Liechtenstein	Emergency calls (voice)	112
Liechtenstein	Emergency calls (voice)	117
Liechtenstein	Emergency calls (voice)	118
Liechtenstein	Emergency calls (voice)	143
Liechtenstein	Emergency calls (voice)	144
Liechtenstein	Emergency calls (voice)	145
Liechtenstein	Emergency calls (voice)	147
Liechtenstein	Emergency applications	Арр - 112

SMS as a part of Public Warning in the case of the emergency situation

SMS to European Emergency Number 112

European emergency number

Police

Fire Brigade Helping hand (in german «Dargebotene Hand») Ambulance Tox info

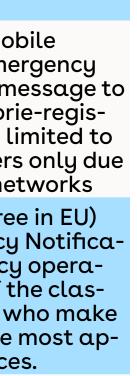
Helpline for children and young people

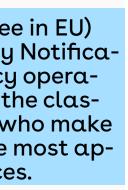
European emergency number

The SMS from any part of the teritory of Croatia is received at the Čivil Protection Operations Centre. It is responsible to comunicate with SMS end-user and territorially responsible PSAP which alerts emergency services. Croatian telecom providers have informed their roaming partners that calls / messages to 112 (full number +385988100112) in Croatia are not charged, but the billing still depends on the roaming partner. Emergency calls to 112 (free in EU) are received at Emergency Notification Centres by emergency operators who are in charge of the classification of the call and who make a parallel dispatch to the most appropriate energency serices. Emergency calls to 112 (free in EU) are received at Emergency Notification Centres by emergency operators who are in charge of the classification of the call and who make a parallel dispatch to the most appropriate energency serices. Emergency calls to 112 (free in EU) are received at Emergency Notification Centres by emergency operators who are in charge of the classification of the call and who make a parallel dispatch to the most appropriate energency serices. Emergency calls to 112 (free in EU) are received at Emergency Notification Centres by emergency operators who are in charge of the classification of the call and who make a parallel dispatch to the most appropriate energency serices.

Liechtenstein	Emergency applications	Арр - 117
Liechtenstein	Emergency applications	Арр - 118
Liechtenstein	Emergency applications	Арр - 144
Lituania	Messaging	Message
Lituania	Emergency Calls (Voice)	112
Lituania	Automatic call	112
Luxembourg	Emergency calls (voice)	112
Luxembourg	Emergency calls (voice)	113
Luxembourg	Messaging	Message
Luxembourg	Emergency applications	Арр
Luxembourg	Emergency applications	Арр
Luxembourg	Other	Telefax
Malta	Emergency applications	Арр

Police	Android users : https://play.goo- gle.com/store/apps/ details?id=li. landespolizei.polizeiFl Apple users : https://apps.apple.com/ch/app/po- lizei-fl/ id524685374	
Fire Brigade	Android users : https://play.goo- gle.com/store/apps/ details?id=li. landespolizei.polizeiFl Apple users : https://apps.apple.com/ch/app/po- lizei-fl/ id524685375	
Ambulance	Android users : https://play.google. com/store/apps/	
SMS to European Emergency Num- ber 112	Android users : https://play.goo- gle.com/store/apps/ details?id=li. landespolizei.polizeiFl Apple users : https://apps.apple.com/ch/app/po- lizei-fl/ id524685377	
European Emergency Number		Customers of national mob networks can contact emer services by sending SMS me number 112 without any prie tration. 112 SMS service is lin Lithuanian SIM cards users to limitations of mobile net
eCall (car accident)		Emergency calls to 112 (free are received at Emergency tion Centres by emergency tors who are in charge of th sification of the call and wh a parallel dispatch to the r propriate energency serices
European emergency number (12112 can also be used)		
Police (12113 can also be used)		Emergency calls to 112 (free are received at Emergency tion Centres by emergency tors who are in charge of th sification of the call and wh a parallel dispatch to the r propriate energency serices
SMS to European Emergency Num- ber 112		
GouvAlert.lu (Google Play)		
GouvAlert.lu (Apple)	https://play.google.com/store/ apps/details?id=lu.ctie.gouvalertlu	
Fax to 112	https://apps.apple.com/de/app/ gouvalert-lu/id1299114216	
iOS App		





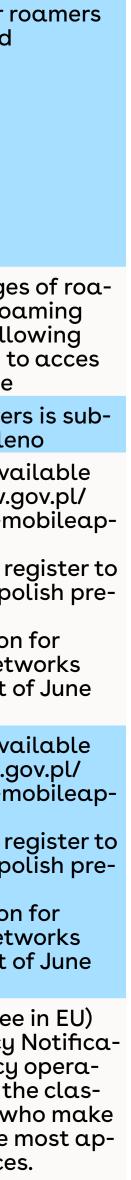
Malta	Messaging	Message
Netherlands	Emergency applications	Арр
Netherlands	Relay services	Other
Netherlands	Messaging	Message
Norway	Emergency applications	Арр
Norway	Messaging	Message
Norway	Relay services	Other
Poland	Emergency applications	Арр

Android App		The aim of the application is sure the safety of all inhabit Latvia, both in traffic and of ternet. In addition to the pos of sending messages and co information, the application cludes several functions that be useful for everyone (traffic tions, safety related to the i environment).
SMS - +356 79770112		SMS (text provided by the se involved in solving of emerge tutation) is sent by the oper- their customers/abonents in the emergency situation.
112NL APP - For all kind of users voice, video, photo and chatfunc- tion which translates 109 lan- guages into Dutch		Accessible to customers of L teleoperators.
speech, text or video	https://itunes.apple.com/us/ap- p/112mt/ id1199470896?mt=8&uo=4	
SMS to European Emergency Num- ber 112	https://play.google.com/store/ apps/details?id=mt.gov.my112	
Private Apps		
SMS to Fire Brigade SMS to Police SMS to Medical Emergency	https://www.rijksoverheid.nl/on- derwerpen/alarmnummer-112/ vraag-en-antwoord/112-app- vande-overheid	112NL app is found in both G Playstore and Apple's Apps ⁻
Relay service to emergency services		SIP: teletolk@kpnteletolk.nl means of Tolkcontactapp, for both Playstore and Appstor
App Alarm 112 is intended to re- port all category incidents. Its de- dicated for all endusers, including end-users with disabilities. The mo- dular structure of the application makes it possible to select informa- tion describing the emergency event by means of pictograms, send a notification of such event to a PSAP and review the history of notifica- tions.	https://open.overheid.nl/docu- menten/ronl-fdfab461-606c-4e23- bba7-7f01139006c7/pdf	No download, roamers can (SMS) to number 112 and sign texting «aanmelden» and co with «aanmelden akkoord»



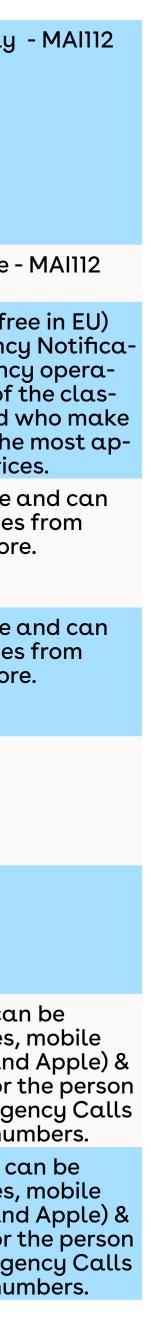
Poland	Emergency applications	App
Poland	Emergency calls (voice)	112
Portugal	Emergency applications	Арр
Portugal	Emergency applications	Арр
Romania	Emergency calls (voice)	112
Romania	Emergency applications	Арр

App Alarm 112 is intended to report all category incidents. Its dedi- cated for all end-users, including end-users with disabilities. The mo- dular structure of the application makes it possible to select informa- tion describing the emergency event by means of pictograms, send a notification of such event to a PSAP and review the history of notifica- tions.	https://norskluftambulanse.no/ hjelp113/	Information on access for retoring to be updated/ considered
European Emergency Number	https://nodsms.no/	Due to technical challenges ming for short numbers, roa end-users may use the follo long Norwegian numbers to the emergency SMSservice
For deaf people trough text (Google play)	https://www.teksttelefon.no/	The availability for roamers ject to discussion with Teler
For deaf people trough text (Apple)	https://play.google.com/store/ apps/details?id=com.help. deafhelp	Additional information ava on website: https://www.g web/mswia-en/alarm112-me plication Need to download it and re use it(only for users with po fix numbers +48). Registration to application users of foreign mobile netw will be available from 1st o 2023.»
European Emergency Number	https://apps.apple.com/pl/app/ alarm-112/id1494297585	Additional information ava on website: https://www.go web/mswia-en/alarm112-mo plication Need to download it and re use it(only for users with po fix numbers +48). Registration to application users of foreign mobile netw will be available from 1st o 2023.»
Call 112 («»Apel 112»») is the appli- cation developed by the PSAP ope- rator, for mobile phones with An- droid and iOS systems, able to read the location information generated by the existing location services on the phone and transmit the geogra- phical position of the phone to the 112 System.	https://www.gov.pl/web/mswiaen/ emergency-number-112	Emergency calls to 112 (free are received at Emergency I tion Centres by emergency tors who are in charge of th sification of the call and wh a parallel dispatch to the n propriate energency serices



Romania	Emergency applications	Арр
Slovakia	Messaging	Message
Sloveniα	Emergency applications	Арр
Spain	Emergency applications	Арр
Sweden	Emergency applications	Арр
Sweden	Messaging	Message

Call 112 («»Apel 112»») is the appli- cation developed by the PSAP ope- rator, for mobile phones with An- droid and iOS systems, able to read the location information generated by the existing location services on the phone and transmit the geogra- phical position of the phone to the 112 System.»	https://play.google.com/store/ apps/details?id=io.cordova. mai112pt&hl=en≷=US	Available at google play -
SMS to European Emergency Num- ber 112	https://apps.apple.com/pt/app/ mai112/id1486324916?l=en	Available at apple store - I
The mobile application allows you to receive alerts or alarms about imminent dangers of natural and other disasters in the territory of the Republic of Slovenia.		Emergency calls to 112 (free are received at Emergency tion Centres by emergency tors who are in charge of the sification of the call and w a parallel dispatch to the propriate energency serice
A video call via an App, PC or other means is stablished with an in- terpreter, who in turn calls appro- priate PSAP. Chat is also possible. More information at	https://svisual.org/indexSSL.html»	The app is free of charge a be downloaded to phones Google Play and AppStore
A video call via an App, PC or other means is stablished with an in- terpreter, who in turn calls appro- priate PSAP. Chat is also possible. More information at	https://svisual.org/indexSSL.html» https://apps.apple.com/ro/app/ apel-112/id1444872263	The app is free of charge a be downloaded to phones Google Play and AppStore
An app allows to report incident regarding disabled end-users; conversation follows as chat. More information at https://alertcops. ses.mir.es/publico/alertcops/	https://www.sosalarm.se/ tryg- ghet/112appen/	
An app allows to report incident regarding disabled end-users; conversation follows as chat. More information at https://alertcops. ses.mir.es/publico/alertcops/	https://www.sosalarm. se/112och-andra-vikti- ga-nummer/ viktiga-num- mer/112/112-for-tal-och-horselska- dade/	
Mobile applications (Android and Apple) for emergency voice calls to 112.	https://www.texttelefoni.se/	The Text Relay Service can called with SIPaddresses, r applications (Android and web application, and for th using hearing and Emerger (Voice) with telephone num
Contact directly through SMS to application in SOS Alarms techni- cal operational system, Coordcom	https://www.bildtelefoni.net	The Video Relay Service ca called with SIPaddresses, r applications (Android and web application, and for th using hearing and Emerger (Voice) with telephone num



Sweden	Relay services	Other
Sweden	Relay services	Other
Sweden	Relay services	Other

An End-user can contact the Swedi- sh Relay Services: Video Relay Ser- vice, Text Relay Service and Speech- to-speech Relay Service. The relay services can be used for emergency communication to 112.	https://www.teletal.se	Speech-to-speech Relay Ser can be called with telephon bers.
An End-user can contact the Swedi- sh Relay Services: Video Relay Ser- vice, Text Relay Service and Speech-to-speech Re- lay Service. The relay services can be used for emergency communica- tion to 112.	https://112opozorilo.sos112.si	Informing and alarming peo which comes under the jurisd of the Administration for Civ tection and Disaster Relief of Republic of Slovenia (ACPDR of the services of the emerge call 112 and Reverse 112, which plements other services to en greater safety of people. htt play.google.com/ store/apps tails?id=com.genasys.pssde niaprod
An End-user can contact the Swedi- sh Relay Services: Video Relay Ser- vice, Text Relay Service and Speech- to-speech Relay Service. The relay services can be used for emergency communication to 112.		universal access, no registra needed

