

DIGI Fiber

Contract summary

This contract summary provides the main elements of this service offer as required by the EU law ⁽¹⁾.

Services and equipment

DIGI Fiber 500 Mbps	DIGI Fiber 1 Gbps	DIGI Fiber 10 Gbps
Unlimited volume	Unlimited volume	Unlimited volume
DIGI Internet Box (Wi-Fi 6)	DIGI Internet Box (Wi-Fi 6)	DIGI Internet Box (Wi-Fi 7)

(1) Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p.36).

Speed of the internet service and remedies

	Download speed	Upload speed
DIGI Fiber 500 Mbps	500 Mbps	500 Mbps
DIGI Fiber 1 Gbps	1 Gbps	1 Gbps
DIGI Fiber 10 Gbps	10 Gbps	10 Gbps

If despite a normal use, the service quality of the Internet service presents a continuous or recurrent discrepancy in comparison with the estimated maximum speed, the consumer can lodge a complaint with the Customer Care.

Price

Subscription (in € per month, VAT included):

DIGI Fiber 500 Mbps	DIGI Fiber 1 Gbps	DIGI Fiber 10 Gbps
€10/month + free installation	€15/month + free installation	€20/month + free installation

Price applies when DIGI Fiber is available at your address.



Questions? Call our
DIGI Care Team at
+32 2 870 41 41 (8:00-22:00).

DIGI Communications Belgium SA
Gasthuisstraat / Rue de l'Hôpital, 31
1000 Brussels

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Compatible options:

Option	Pricing	Remarks
DIGI WiFi Booster (ZTE H3600P)	€1/month	Up to 3 devices
DIGI WiFi Booster (ZTE F8648P)	€4/month	Up to 3 devices
DIGI Tel	€2,50/month	1 phone number + unlimited calls in Belgium

Tariffs related to fixed consumption are not included in the subscription (international tariffs).

Duration, renewal and termination

Your contract is initially concluded for a period of one month. After that, it will be tacitly renewed for an indefinite period. You can terminate your contract in writing at anytime, free of charge.

Features for end-users with disabilities

Not available.

Other relevant information

Prices and descriptions under reserve of errors, of any applicable promotion and subject to change. Only the prices in force at the time of subscription to the concerned service, product or option have contractual value.

By submitting his order, the customer accepts the general and specific terms and conditions available at: www.digi-belgium.be/en/general-terms-and-conditions.



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