




CONTRACT SUMMARY

This contract summary provides the main elements of this service offer as required by the EU law (1).

Services and equipment

- Unlimited volume
- DIGI Internet Box included with Wi-Fi 6 technology, for more stable and faster internet

Speeds of the internet service and remedies

	Download Speed	Upload Speed
 DIGI Fiber 500 Mbps Minimum, normally available and maximum speed	500 Mbps	500 Mbps
 DIGI Fiber 1 Gbps Minimum, normally available and maximum speed	1 Gbps	1 Gbps
 DIGI Fiber 10 Gbps Minimum, normally available and maximum speed	<ul style="list-style-type: none"> • 8 Gbps for actual use • 2 Gbps of reserved bandwidth to ensure optimal performance and reliability 	<ul style="list-style-type: none"> • 8 Gbps for actual use • 2 Gbps of reserved bandwidth to ensure optimal performance and reliability

If despite a normal use and taking into account the following conditions (distance between the connection point and the exchange, the availability of the technology, the computer installation and the internal cabling), the service quality of the Internet service presents a continuous or recurrent discrepancy in comparison with the estimated maximum speed, the consumer can lodge a complaint with the Customer Care.

Price

Subscription (in € per month, VAT included):

500 Mbps	1 Gbps	10 Gbps
10€ /month + free installation	15€ /month + free installation	20€ /month + free installation

Price applies when Fiber is available at your address.

(1) Article 102 (3), de la Directive (UE) 2018/1972 du Parlement européen et du Conseil du 11 décembre 2018 établissant Le Code européen des communications électroniques (JO L 321, 17.12.2018, p. 36).



Compatible options:

Options	Prix	Remarques
DIGI WiFi Booster (ZTE H3600P)	1€ /month	Up to 3 devices
DIGI WiFi Booster (ZTE F8648P)	4€ /month	Up to 3 devices
DIGI Tel	2,50€ /month	1 phone number + unlimited calls in Belgium

Tariffs related to fixed consumption not included in the subscription (international tariffs).

Duration, renewal and termination

This contract for the provision of your DIGI services is concluded for a period of one month. If it is not terminated at the end of this contractual period, it will be tacitly extended for an indefinite period. Termination, in writing, is possible at any time and free of charge.

Features for end-users with disabilities

Not available.

Other relevant information

Prices and descriptions under reserve of errors, of any applicable promotion and subject to change. Only the prices in force at the time of subscription to the concerned service, product or option have contractual value.

By submitting his order, the customer accepts the general and specific terms and conditions available at:

www.digi-belgium.be/en/general-terms-and-conditions

