




## CONTRACT SUMMARY DIGI Fiber

This contract summary provides the main elements of this service offer as required by the EU law<sup>(1)</sup>.

### Services and equipment

- Unlimited volume
- DIGI Internet Box included with Wi-Fi 6 technology, for more stable and faster internet

### Speeds of the internet service and remedies

	Download Speed	Upload Speed
 <b>DIGI Fiber 500 Mbps</b> Minimum, normally available and maximum speed	500 Mbps	500 Mbps
 <b>DIGI Fiber 1 Gbps</b> Minimum, normally available and maximum speed	1 Gbps	1 Gbps
 <b>DIGI Fiber 10 Gbps</b> Minimum, normally available and maximum speed	<ul style="list-style-type: none"> <li>• 8,5 Gbps for the actual use</li> <li>• 1,5 Gbps for the overhead ensuring optimal performance and reliability</li> </ul>	<ul style="list-style-type: none"> <li>• 8,5 Gbps for the actual use</li> <li>• 1,5 Gbps for the overhead ensuring optimal performance and reliability</li> </ul>

If despite a normal use and taking into account the following conditions (distance between the connection point and the exchange, the availability of the technology, the computer installation and the internal cabling), the service quality of the Internet service presents a continuous or recurrent discrepancy in comparison with the estimated maximum speed, the consumer can lodge a complaint with the Customer Care.

### Price

**Subscription (in € per month, VAT included):**

DIGI Fiber 500 Mbps	DIGI Fiber 1 Gbps	DIGI Fiber 10 Gbps
€10/month + free installation	€15/month + free installation	€20/month + free installation

Price applies when Fiber is available at your address.

(1) Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p.36).



## Compatible options:

Options	Pricing	Remarks
DIGI WiFi Booster (ZTE H3600P)	€1/month	Up to 3 devices
DIGI WiFi Booster (ZTE F8648P)	€4/month	Up to 3 devices
DIGI Tel	€2,50/month	1 phone number + unlimited calls in Belgium

Tariffs related to fixed consumption not included in the subscription (international tariffs).

## Duration, renewal and termination

This contract for the provision of your DIGI services is concluded for a period of one month. If it is not terminated at the end of this contractual period, it will be tacitly extended for an indefinite period. Termination, in writing, is possible at any time and free of charge.

## Features for end-users with disabilities

Not available.

## Other relevant information

Prices and descriptions under reserve of errors, of any applicable promotion and subject to change. Only the prices in force at the time of subscription to the concerned service, product or option have contractual value.

By submitting his order, the customer accepts the general and specific terms and conditions available at:

[www.digi-belgium.be/en/general-terms-and-conditions](http://www.digi-belgium.be/en/general-terms-and-conditions)

