Fiber

Contract summary

This contract summary provides the main elements of this service offer as required by the EU law [1].

1. Description of the services

Fiber 500 Mbps	Fiber 1 Gbps	Fiber 10 Gbps
Unlimited volume	Unlimited volume	Unlimited volume
Wi-Fi 6 router	Wi-Fi 6 router	Wi-Fi 7 router

2. Internet speed

	Download speed	Upload speed
Fiber 500 Mbps	500 Mbps	500 Mbps
Fiber 1 Gbps	1 Gbps	1 Gbps
Fiber 10 Gbps	10 Gbps	10 Gbps

If despite a normal use, the service quality of the internet service presents a continuous or recurrent discrepancy in comparison with the estimated maximum speed, the consumer can lodge a complaint with our customer service.

3. Price

Subscription (VAT included):

Fiber 500 Mbps	Fiber 1 Gbps	Fiber 10 Gbps
€10/month + free installation	€15/month + free installation	€20/month + free installation

These prices apply only when the DIGI fiber network is available at the specified address.

DIGI Communications Belgium SA
Gasthuisstraat / Rue de l'Hôpital, 31
1000 Brussels

IBAN BE39 3632 4640 7019
BIC BBRUBEBB
VAT BE0803.299.956

Options:

Option	Pricing	Remarks
Wi-Fi Booster (ZTE H3600P)	€1/month	Up to 3 devices
Wi-Fi Booster (ZTE F8648P)	€4/month	Up to 3 devices
Landline	€2.50/month	1 phone number + unlimited calls in Belgium

Tariffs related to fixed consumption are not included in the subscription (international tariffs).

4. Duration, renewal and termination

Your contract is initially concluded for a period of one month. After that, it will be automatically renewed for an indefinite period. You can terminate your contract at anytime, free of charge.

5. Equipment

Equipment provided:

- Optical Network Terminal (ONT)
- Wi-Fi router (Wi-Fi 6 or Wi-Fi 7, depending on the subscribed plan)
- Cabling

All equipment remains the property of DIGI unless otherwise stated. Upon termination of the contract, the equipment must be returned to DIGI. If it is not returned, a non-restitution fee may apply, as set out in the applicable Price List.

6. Features for end-users with disabilities

Not applicable.

7. Other relevant information

Prices and descriptions are subject to errors, changes, and any promotional offers. Only the prices applicable at the time of registration for a service, product, or option are legally binding.

By placing the order, the customer accepts the general and specific terms and conditions, available at: www.digi-belgium.be/en/general-terms-and-conditions.

8. References

(1) Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p.36).